



STEVE POIZNER
Insurance Commissioner

January 7, 2010

The California Department of Insurance (CDI) welcomes you to the 21st Annual Northern California Fraud Investigators Association (NCFIA) Training Conference. Last year's inaugural conference was a huge success due to the efforts of NCFIA, the California District Attorneys Association (CDAA) and CDI. This year we look forward to the National Insurance Crime Bureau (NICB) joining us in this venture.

One of my top priorities continues to be aggressively attacking insurance fraud in the State of California. Insurance fraud is not a victimless crime and costs California more than fifteen billion dollars per year with every dollar passed on to consumers in the form of higher rates.

Over the past year, the CDI has been working on innovative methods to combat insurance fraud. Some of these techniques have included better training of fraud investigators at insurance companies and a bold public outreach program. Additionally, CDI is exploring the feasibility of developing a fusion center for sharing fraud data amongst the fraud-fighting community.

Collaboratively, we are progressing in the fight against insurance fraud and must continue to seek revolutionary strategies to prevent the growth of insurance crime. Together we can make this happen and improve the climate of insurance for all California consumers.

Thank you for attending the conference.

Sincerely,

A handwritten signature in blue ink, appearing to read "S. Poizner", written over a blue horizontal line.

Steve Poizner
Insurance Commissioner